

help &  
information



## website privacy policy

This website ([www.voyagerpensions.com](http://www.voyagerpensions.com)) is the property of Voyager Pensions Limited. We take the privacy of all visitors to this website very seriously and therefore set out in this Privacy Policy our position regarding the use of your personal data as it relates to our website.

This Privacy Policy covers all data that is shared by a visitor with us via our website.

### collecting data

In operating our website, we may collect and process the following data about you:

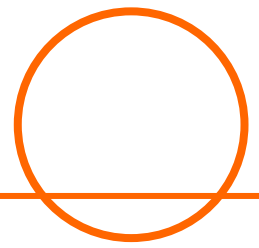
- Details of your visits to our website and the resources that you access, including, but not limited to, traffic data, location data, weblog statistics and other communication data;
- Information that you provide by filling in forms on our website, such as when you register to receive information, or make an enquiry;
- Information provided to us when you communicate with us for any reason.

### using your information

The information that we collect and store relating to you is primarily used to enable us to provide our services to you. In addition, we may use the information for the following purposes:

- To provide you with information requested from us, relating to our products or services;
- To meet our contractual commitments to you;
- To notify you about any changes to our website that may affect our service;
- If you are an existing customer, we may contact you with information about your product or the services we are providing to you.

If you are a new customer, we will only contact you when you have provided consent and only by those means you have provided consent for.



## *storing your personal data*

Data that is provided to us is stored on our secure servers. Details relating to any transactions entered into on our site will be encrypted to ensure its safety.

The transmission of information via the internet is not completely secure and therefore we cannot guarantee the security of data sent to us electronically and transmission of such data is therefore entirely at your own risk.

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## *disclosing your information*

Where applicable, we may disclose your personal information to other Voyager Companies as required for the provision of our products or services to you.

We may also disclose your personal information to third parties where we are legally required to do so or to assist fraud protection and minimise credit risk.

Please refer to our full Privacy Policy, which can be downloaded separately.

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## *third party links*

You might find links to third party websites on our website. These websites should have their own privacy policies which you should check. We do not accept any responsibility or liability for their policies whatsoever.

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## *access to information*

You have the right to request a copy of the information that we hold about you. Should you wish to receive details of the personal information we hold about you please contact us using the details below.

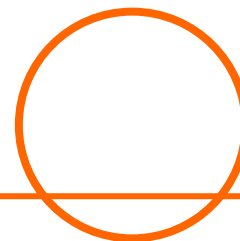
We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

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## *cookies*

This site uses cookies – please refer to our Cookie Policy which can be downloaded separately.

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## *contacting us*

We welcome any queries, comments or requests you may have regarding this Privacy Policy. Please do not hesitate to contact us at:

[enquiries@voyagerpensions.com](mailto:enquiries@voyagerpensions.com)

or write to us at our contact address:

Voyager Pensions Limited  
15 Penybont Road  
Pencoed  
CF35 5PY